



Noreen Blanluet
facilitation and consultancy

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Personal statement

I am an experienced facilitator, trainer and public services consultant, with a focus on group and team dynamics, relationships-centred approaches, meaningful engagement and values-based work. A biologist and systems thinker by training, I am skilled at holding the wider picture while bringing attention to detail, with a head for systems and processes and a heart for people and relationships. I weave empathic facilitation and compassionate communication skills through my work. I am interested in complexity, resilience, leadership, nurturing diversity and building community, innovation and continuous learning, and kindness.

Professional experience

Public services consultant (freelance) (April 2015 to date)

Working with statutory and voluntary organisations across sectors to embed asset-based and relationship-centred processes for more inclusive and citizen-centred services. Offering consultancy, training, facilitation, coaching and mentoring at all levels, from frontline delivery to strategic development; focusing on co-production and involvement, engagement, and collaboration; supporting innovation, transformation, and professional / team / organisational / social change.

(Operating as an independent freelancer, and from 2019 as a Senior Consultant in the Co-production Network for Wales / Co-production Lab Wales team.)

Strategic development lead (Co-production Network for Wales) (Nov 2022 – Apr 2023)

Finalising the setup of the Co-production Network for Wales as a robust, self-funded and sustainable organisation, playing a key role in supporting public services and communities across Wales.

Executive director (Co-production Network for Wales) (Nov 2017 – Oct 2022)

Developing the Co-production Network for Wales as an organisation that supports a thriving membership and community of co-production practice in Wales: strengthening the tools and resources available to members to share and spread co-productive practice, influencing the policy and legislative context, and planning for future needs of the Network after the initial funding period.

Training coordinator (Spice Innovations Limited) (2014 – 2015)

Development and delivery of a Time Credits community development training programme.

Co-founder (Co-production Wales) (2012 – 2015)

Convened a voluntary collective striving to put co-production principles at the heart of public services; influenced devolved legislative and policy direction to include co-production in statutory duties; and achieved funding to set up the Co-production Network for Wales.

- Strategic business coach** (freelance) (2009 – 2016)
Business systems mentoring and coaching for freelancers, small businesses and charities; digital communications including website development and social media strategy.
- Research associate and project manager** (Modus Consulting) (2008 – 2010)
Supporting research and communications projects in health policy, patient safety and healthcare.
- Coach and complementary therapist** (DragonFly Holistics) (2005 – 2009)
Somatic practices, bodywork, and facilitative coaching for personal and professional change.
- Project coordinator** (Environment Agency Bristol) (2005)
Supporting project managers with the Water Management Research and Development process.
- Client executive** (ACNielsen Newport) (2002 – 2005)
Quantitative market research data analyst on Fast Moving Consumer Goods (FMCG).
- Management trainee** (Management Development Services Ltd) (2000 – 2002)
Operational secondments in the fresh produce industry, combined with management training.

Education and relevant courses

- 2023: **Art of Participatory Leadership** (Art of Hosting, Corrymeela)
- 2022: **PACT (power | accountability | connection | trust) Pioneers Programme** (brap)
- 2022: **Journey Leadership Development** (New Constellations)
- 2021: **New Social Leaders** (Community Catalysts)
- 2021: **Values 101** (Common Cause Foundation)
- 2018: **Winter School Leadership Development** (Academi Wales)
- 2016: **Convergent Facilitation** (Center for Efficient Collaboration)
- 2015: **Advanced Coaching** (Institute of Leadership & Management, ECF Training)
- 2011: **Action Learning Facilitation** (Institute of Leadership & Management, ECF Training)
- 2010: **Open Space Technology Facilitation** (Genuine Contact)
- 2007: **Non-Violent Communication Foundation** (NVC Resolutions)
- 2005: **Counselling Skills** (City of Bristol College)
- 2002-2005: **Advanced Microsoft Word, Excel, PowerPoint; Effective Presentations** (ACNielsen)
- 1997-2000: **MSc Agriculture** (*Ecole Nationale d'Ingénieurs des Techniques Agricoles*, Clermont-Ferrand, and Welsh Institute of Rural Studies, University of Wales Aberystwyth)
- 1995-1997: **BSc Biology** (*Classes Préparatoires aux Grandes Ecoles*, Lycée Chaptal, Paris)
- 1995: **Scientific baccalauréat** majoring in Biology (Lycée Condorcet, Paris)

Additional information

- Born in France (1978). Fluent in English and French.
- Living and working in the UK since February 2000; indefinite leave to remain (ILR), i.e. settled status, granted under the EU Settlement Scheme.
- Full clean driving license and own vehicle.